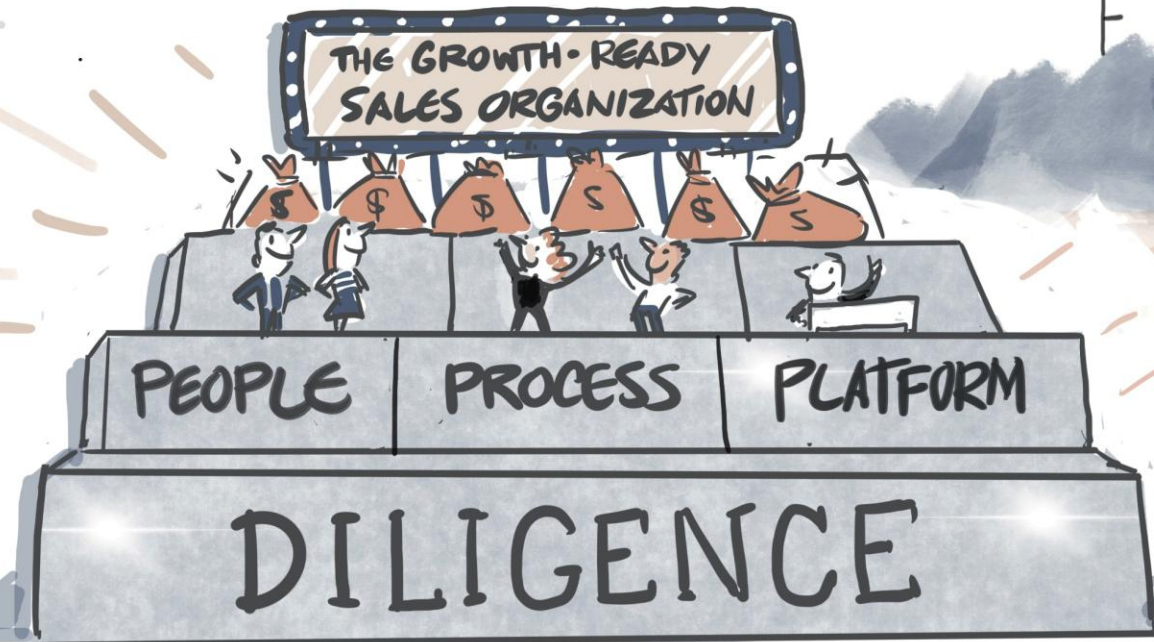




THE  
**DILIGENCE**  
FIX



TEN DIMENSIONS OF DILIGENCE	
1 GROWING RELATIONSHIPS 	6 PERSONAL OWNERSHIP 
2 SITUATIONAL INTELLIGENCE 	7 TIME PLANNING 
3 SECURING INFORMATION 	8 SERVICE MINDSET 
4 INTENTIONAL LISTENING 	9 WINNING DRIVE 
5 PERSUASIVE COMMUNICATION 	10 INNER RESOLVE 